

## GATEWAY GROUP OF COMPANIES QUALITY POLICY

Gateway Group of Companies is committed in providing the best business solutions centering on the customers' needs placing the highest emphasis on quality, efficiency, effectiveness, professionalism, reliability, and strong leadership.

## We devote ourselves to

- Meet Customers Requirement the first time and every time. We understand the need for affordable and reliable services with no compromising to health, safety, and security and thus, we tailor-make every solution best suited to customers' requirements. We welcome customers input to improve the quality of our services and choose us as their preferred business partner.
- Have Zero-Defect in our services as defects are costly for all parties in terms of time, money, and effort. We dedicate ourselves to eliminate the price of nonconformances while continuously increasing our quality standards and reducing costs to provide the highest value for money for our customers. We also prioritize compliance to international regulations and standards.
- Reduce or Prevent Environmental and Community Impact of our services through our management of our employees, our fleet and the disposal of our wastes. We encourage our employees to be mindful in their daily activities to reduce carbon footprints and provide a positive impact on the communities we operate in by supporting their Community Outreach Programs.